

Error 1015 Instructions for Bidding on Auctionzip

If there's error 1015 while trying to place a bid, below are some steps to help resolve it.

Use a different browser: Try switching to another browser such as Google Chrome, Firefox, Brave or Edge to see if it continues.

Try Incognito / Private Mode: Open your browser in Incognito Mode (Chrome) or Private Mode (other browsers). This can help bypass any cached data or browser settings causing the issue.

Following is for Google Chrome browsers.



Click on "New Incognito Window". Use Incognito Mode to go to website to bid.

Clear Your Cache and Cookies: Clearing your browser's cache and cookies can help fix any issues with outdated or conflicting content.



how to clear cache

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AI Overview

To clear your browser's cache, open your browser, go to settings or tools, then navigate to privacy or browsing data. Select "Clear browsing data" or "Clear cache and cookies," choose the time range (e.g., all time, last hour), and confirm the clear action.

Detailed Steps:

1. Open your browser:

Launch the web browser you're using (Chrome, Firefox, Safari, etc.).

2. Access Settings or Tools:

- **Chrome:** Click the three dots (More) in the top right corner and select "More tools," then "Clear browsing data".
- **Firefox:** Click the three horizontal lines (Menu) and go to "Settings," then "Privacy & Security," then "Clear History".
- **Safari:** Click "Safari" in the menu bar, then "Preferences," then "Privacy," and finally "Clear Website Data".
- **Other browsers:** The process is similar; look for a "Settings," "Tools," or "Privacy" menu and navigate to the section for clearing browsing data or cache.

3. Choose Time Range:

Select the period for which you want to clear data. Options might include "Last hour," "Last 24 hours," "Past week," "All time," etc.

4. Select Data to Clear:

Check the boxes next to "Cookies and other site data" and "Cached images and files." You may also have options to clear other data like browsing history.

5. Confirm and Clear:

Click the "Clear data" or "Clear history" button to confirm and initiate the clearing process.

Additional Notes:

Mobile Browsers:

The process is similar on mobile devices, but you might find the options under "Settings," "Privacy," or "Clear data" within the browser app itself.

Disable Browser Extensions: Certain browser extensions (like ad blockers) can interfere with the site. Try disabling them or use Incognito Mode where extensions are disabled.

Wait One Hour: Sometimes the system limits activity temporarily. Please wait at least an hour before bidding again.



how to disable browser extensions

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AI Overview

To disable browser extensions, navigate to your browser's settings or extensions panel, usually accessed through a menu option like "More" or "Extensions". From there, you'll find a list of installed extensions, where you can toggle them on or off to disable them.

Here's a general guide for popular browsers:

Google Chrome:

1. Open Chrome and click the "More" icon (three dots) in the top right corner.
2. Select "More tools" and then "Extensions".
3. In the extensions list, toggle the button next to the extension you want to disable.
The toggle will turn grey when disabled.

Safari:

1. Click the "Safari" menu in the top menu bar.
2. Choose "Settings" or "Preferences".
3. Click "Extensions".
4. Uncheck the box next to the extension you want to disable.
5. To remove an extension, select it on the left, then click "Uninstall".

Firefox:

1. Click the "Menu" icon (three horizontal lines) in the top right corner.
2. Choose "Add-ons and themes".
3. Click "Extensions".
4. Toggle the slider next to the extension you want to disable.
5. To remove an extension, click the menu button (three dots) next to it, then click "Remove".

Microsoft Edge:

1. Click the "More" icon (three dots) in the top right corner.
2. Select "Extensions".
3. To disable an extension, toggle the button next to it.
4. To remove an extension, hover over it, click the gear icon, then click "Uninstall".